

Status of Home and Community Care Block Grant (HCCBG) Services for Older Adults

To meet requests of federal and state officials, the Senior Tar Heel Legislature, our partners and stakeholders, the North Carolina Division of Aging and Adult Services (DAAS) has surveyed the statewide network of Home and Community Care Block Grant (HCCBG) providers to assess service needs and learn about issues facing the service delivery system. DAAS has surveyed the network six times since February 2009, most recently in March 2014. Statewide 315 providers were contacted, 254 responded (81%).

The Cape Fear Council of Governments, Region P serves 9 counties: Carteret, Craven, Duplin, Greene, Jones, Lenoir, Onslow, Pamlico, and Wayne.

18 of the 20 county-level HCCBG providers responded, for a response rate of 90%.

Results

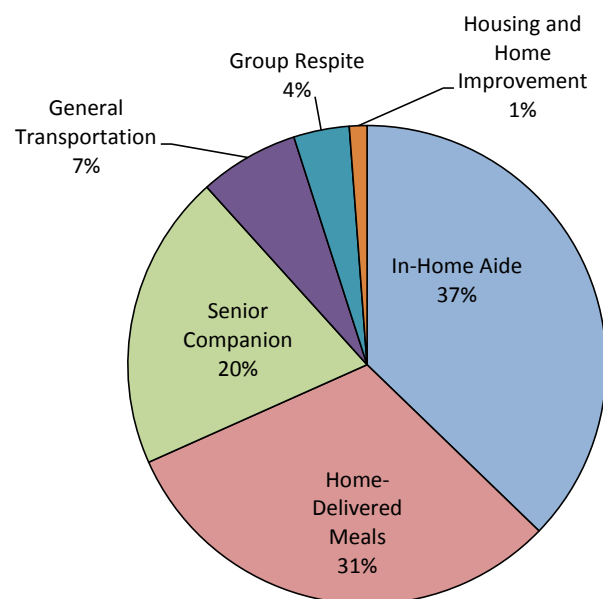
86% of the Information and Assistance providers reported an increase in the service requests; 43% said that community resources to which clients can be referred have decreased

78% of the Senior Centers reported an increased demand for programs and services

505 seniors were reportedly waiting for home and community services; when projecting responses to 100%, there was an estimated number of 1,236 individuals on the waiting list.

Number of seniors on the waiting list by service

Service	# Waiting
In-Home Aide	188
Home-Delivered Meals	157
Senior Companion	101
General Transportation	34
Group Respite	19
Housing and Home Improvement	6



What some Region P providers are doing to promote efficiencies and meet challenges:

In-Home Aide: 80% are prioritizing applicants; 50% are reassessing clients to identify those whose services can be reduced or eliminated

Housing & Home Improvement: 100% are prioritizing applicants; 100% are using more volunteers to provide the service

Home-Delivered Meals: 67% are prioritizing applicants according to the need for service

Care Management: 100% are prioritizing applicants according to specific need for service; 100% are reassessing to identify those clients whose services can be terminated or reduced

Senior Companion: 75% are prioritizing applicants; 75% are reassessing clients to identify those whose services can be reduced or eliminated

General Transportation: 43% reduced number of clients served; 43% are not adding a new client when an existing client ends service

Current challenges regarding funding and volunteerism

25% said that the number of volunteers have gotten smaller; 25% said the number of hours volunteers can contribute has decreased

22% said that consumer contributions have decreased; 22% said that private donations have decreased

About the Home and Community Care Block Grant

Established in 1992 under NCGS 143B-181.1(a)(11), the HCCBG was devised to provide a "common funding stream" for a comprehensive and coordinated system of home and community-based services and opportunities for older adults. HCCBG services are available to people age 60 and older, although the "average" client is nearly 80 and the program targets individuals who are socially and economically needy.

HCCBG is administered through the NC Division of Aging and Adult Services and the Area Agencies on Aging. It combines federal and state funds with a local match, and it gives county commissioners discretion in budgeting and administering aging funds.

HCCBG Services at a Glance (Services offered in Region P are bolded in this list)

Adult day care and day health care**Respite****Information & assistance****Congregate and home-delivered meals****Senior centers****Housing and home repair****Health promotion and disease prevention****Care management****In-home aide services****General and medical transportation****Senior companion****Health screenings****Skilled home health**